MIT Integrates eCommerce with SAP

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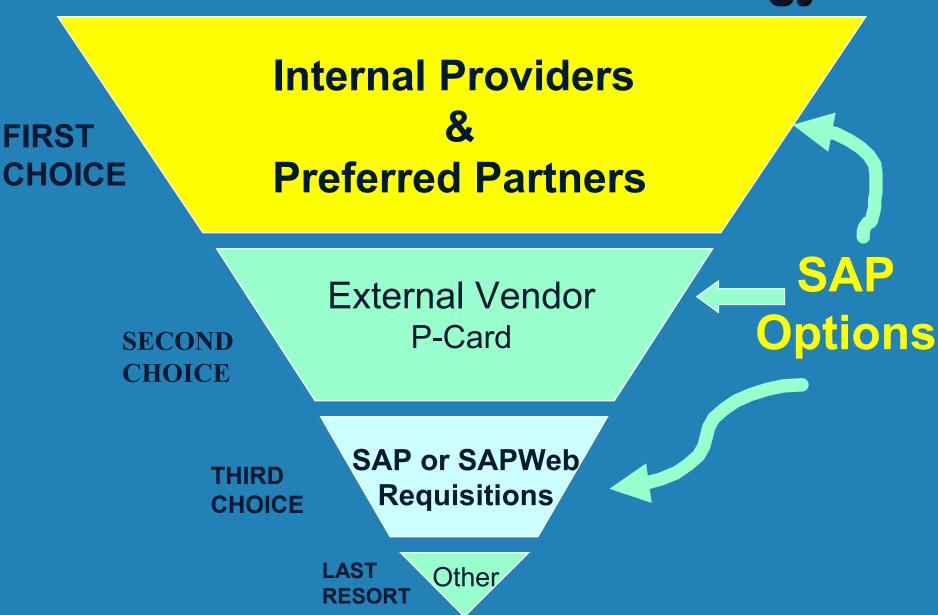
Agenda

- General Information
- MIT Procurement Strategy
- Why eCommerce
- MIT eCommerce Tools
- Future Consideration
- Current Statistics
- Closing Remarks and Questions

MIT General Information

- 10,000 students 8,200 faculty/staff
- 15,000 Cost Objects
- \$350-400 million spend/year
- 85,000 purchase orders/year
- 20,000+ vendors on file
- Reengineering 1995
 - Partnerships July 1996
 - Implemented SAP September 1996
 - Procurement Strategy

The MIT Procurement Strategy



Why ecommerce?

- U.S. Business-to-Business eCommerce predicted to climb to \$2.8 trillion by 2003
- 90% will be Internet-based
- eCommerce will account for 24% of all B2B transactions

Why eCommerce at MIT

- MIT web oriented
- Allows for local placement of orders
- Decreases order fulfillment cycle
- Reduce/eliminate training
- Tool to help achieve Procurement Strategy
- Allows purchasing personnel to concentrate on value added services

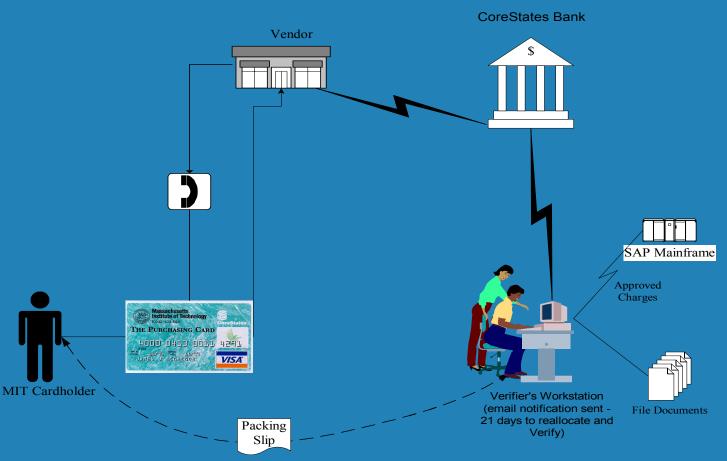
MIT E-Commerce Tools

- P-Card receives electronic files and uses SAP workflow for approvals
- SAPweb MIT developed web requisitioning front-end to SAP
- ECAT electronic catalog, ordering and payment system

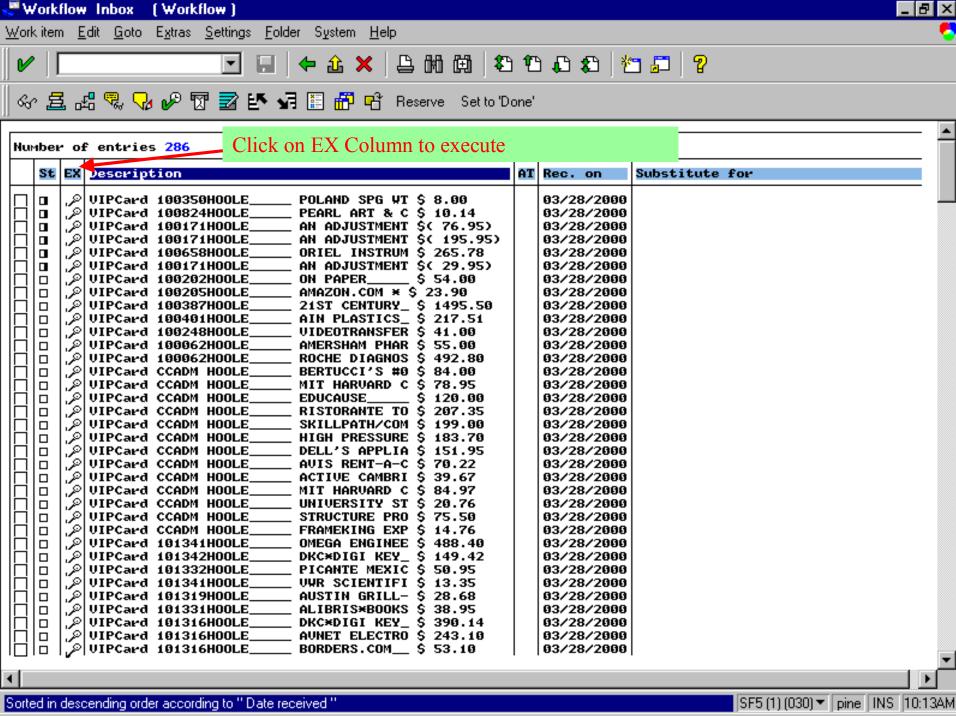
MIT Procurement Card

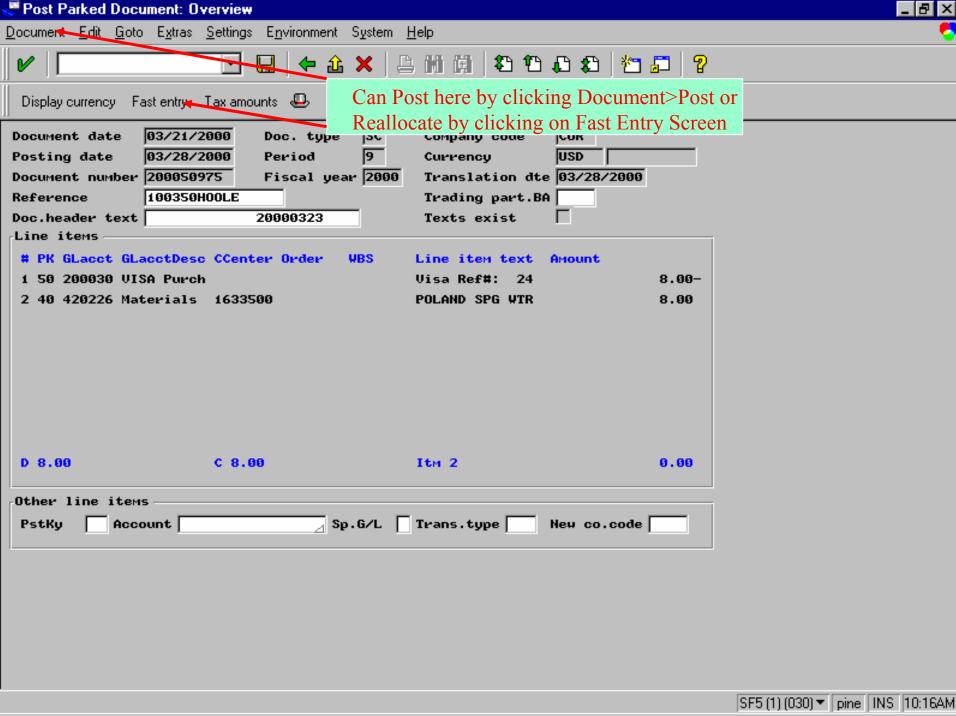
- Daily transaction and monthly billing files sent via FTP into drop box
- MIT designed ABAP program used to upload into SAP as Parked Documents
- Workflow used to route to Approver
- Allows reallocation of Cost Object and G/L Accounts

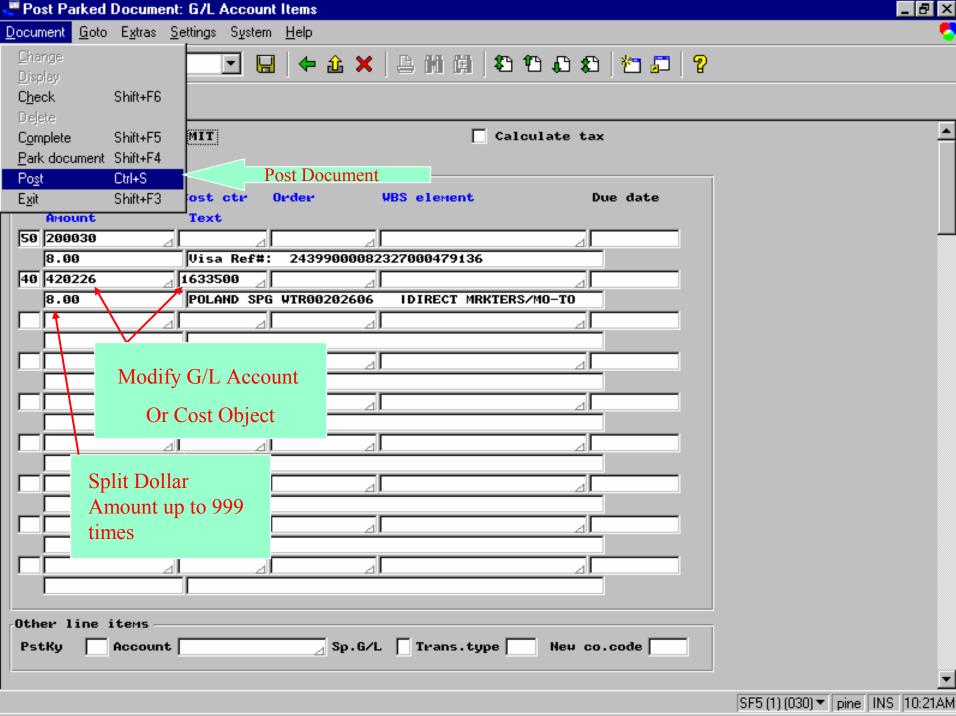
MIT P-Card Process Flow



Cardholder's receive email notification and give Verifier Supporting Documentation



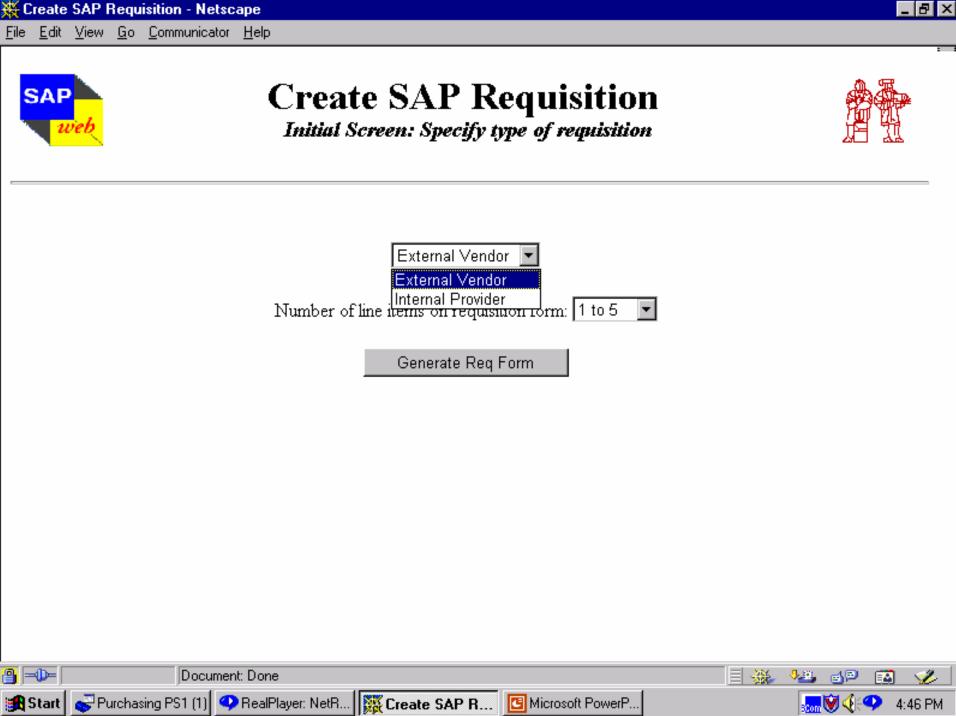


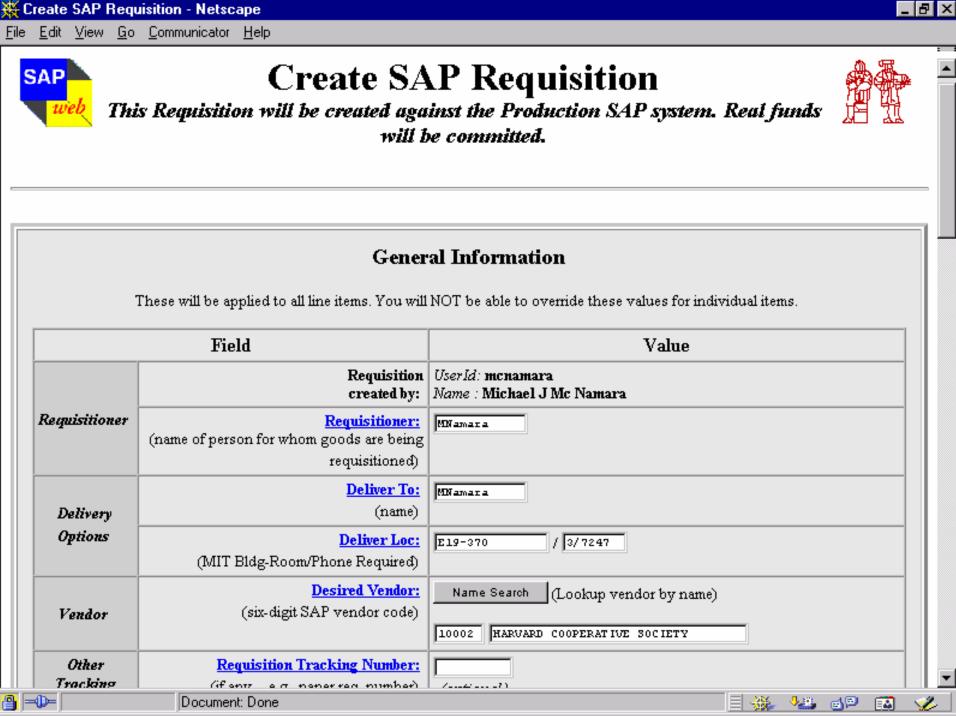


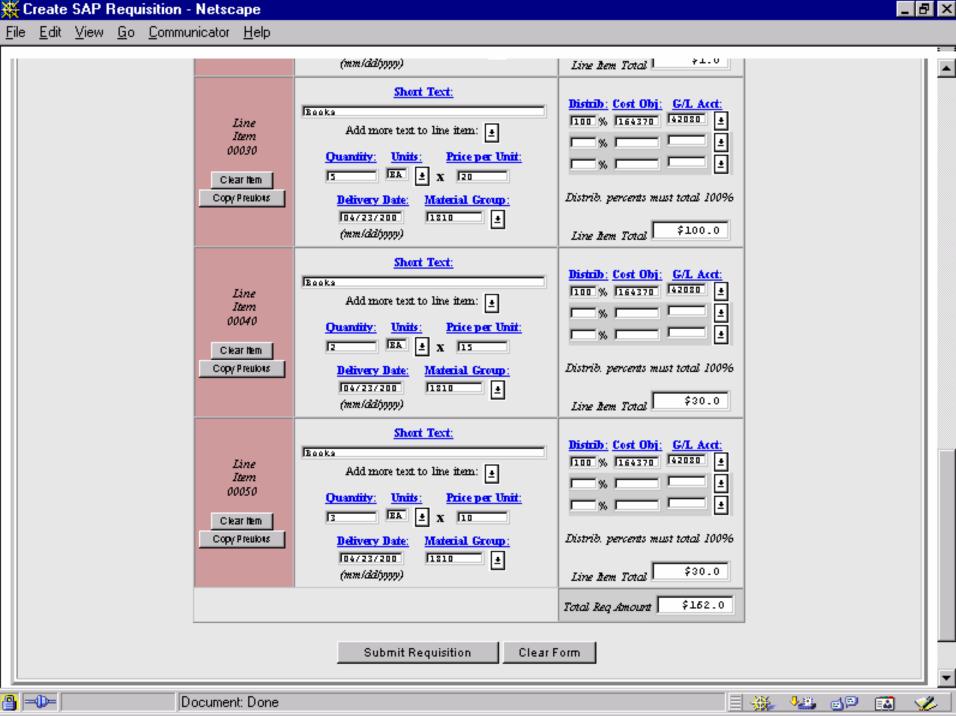
SAPWeb Requisitioning

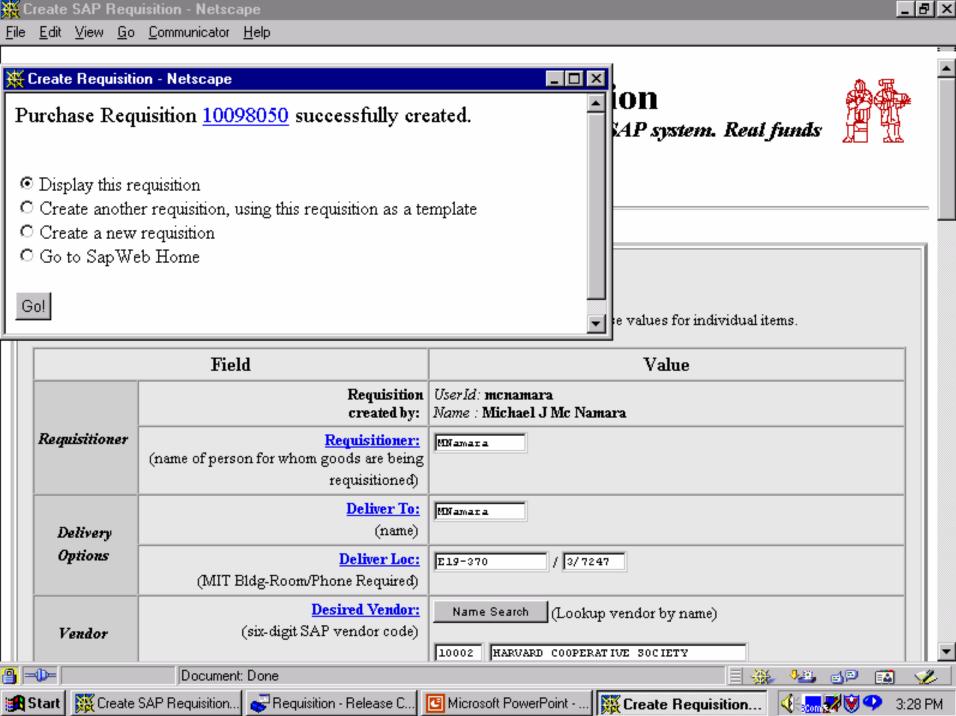
- MIT developed web front end
- SAP Gui not required
- Digital Certificate authentication
- Easy to use
- Functionality
 - Create requisition
 - Display requisition
 - Display Purchase Order
 - Find a requisition

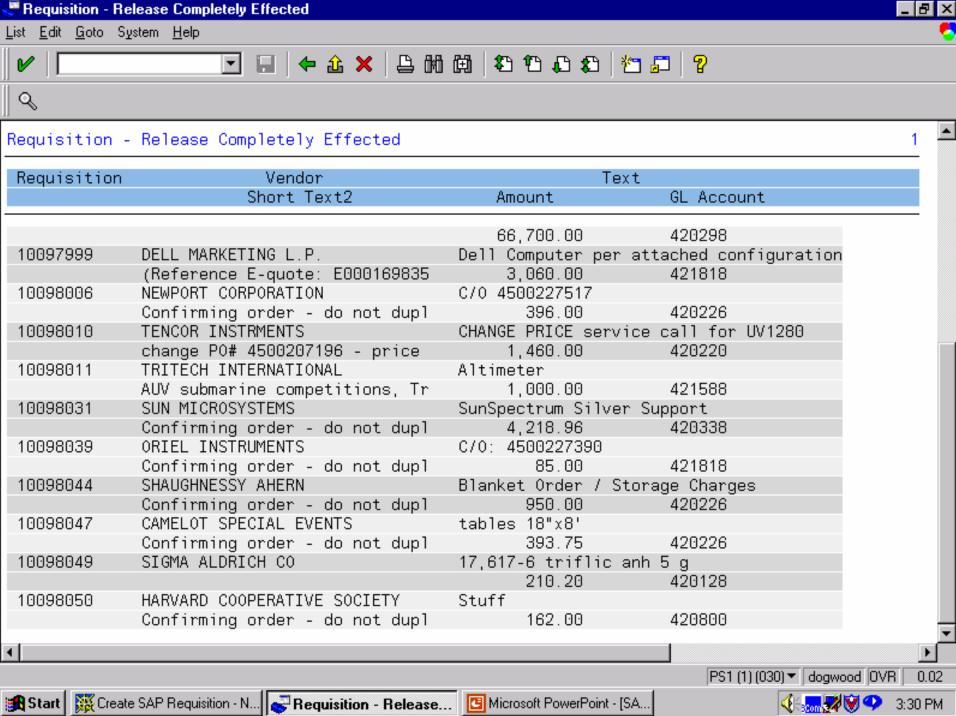


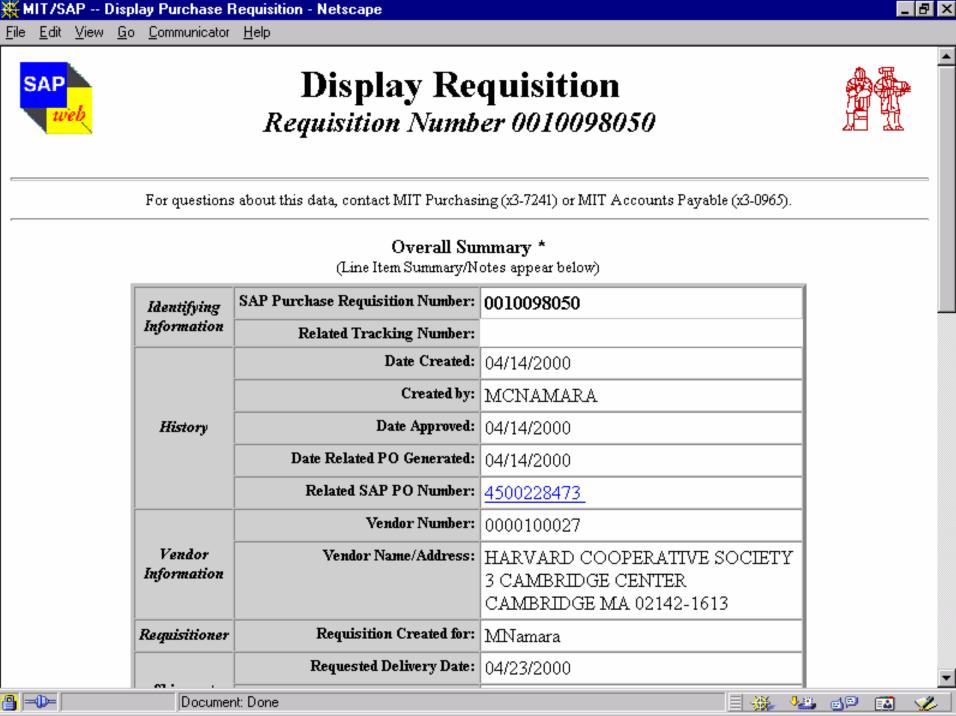


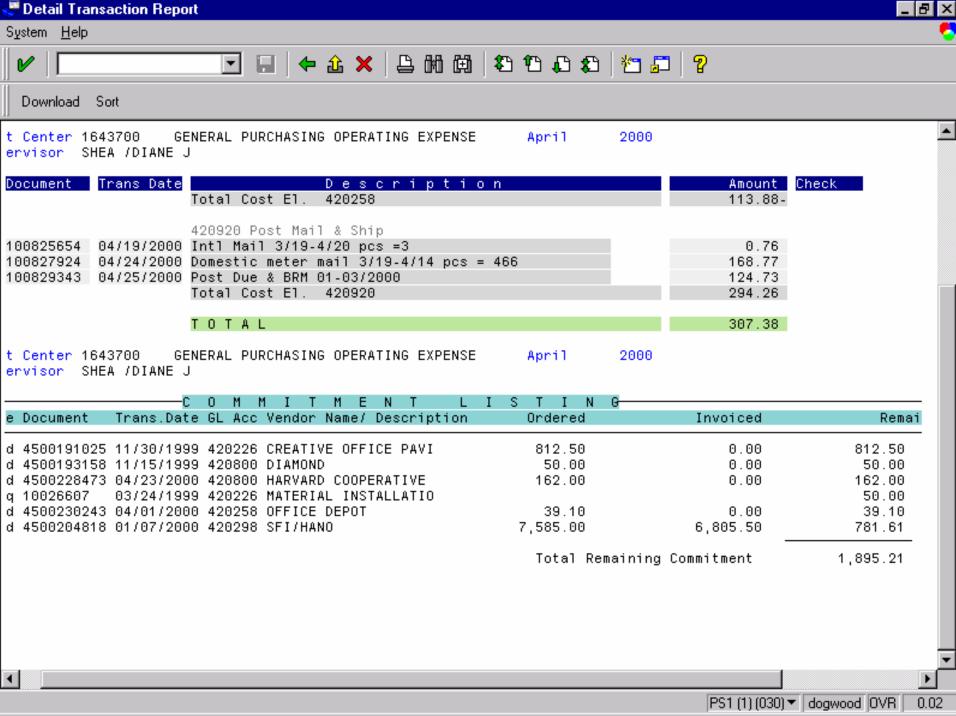


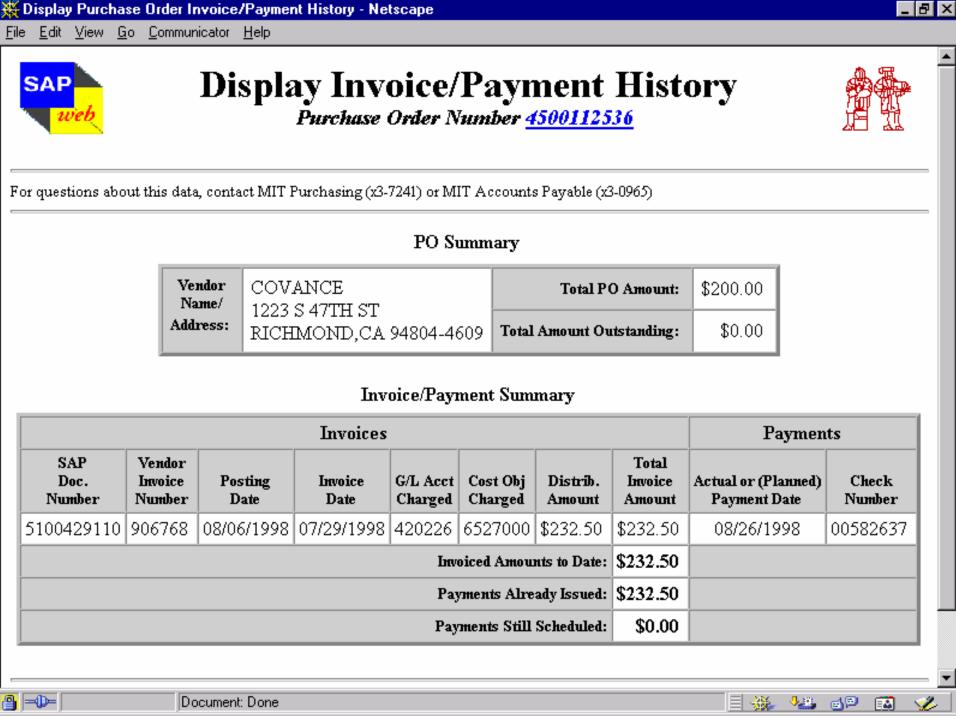












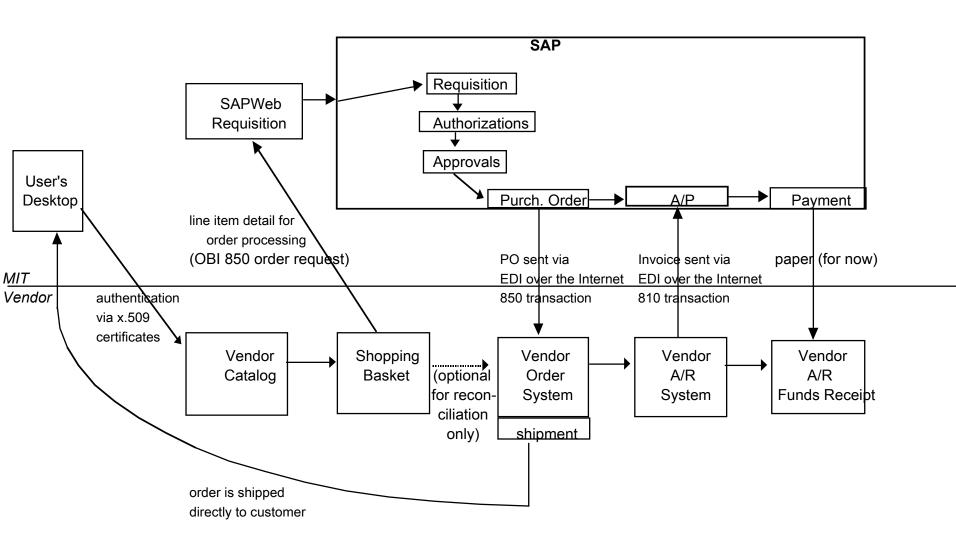
MIT ECAT

- First vendor live February 1999
- Currently four vendors operational
 - NECX (Computer products)
 - BOC Gases
 - Office Depot
 - VWR Scientific

ECAT Design/Strategy

- Preferred vendor relationships
- Vendor capabilities OBI, EDI
- Vendor managed product catalogs
- Authentication digital certificates
- Integration with SAP for requisitioning, authorizations, approvals, payment processing, reporting, etc.

ECAT Design



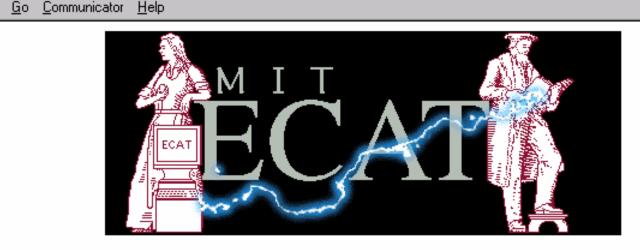
Advantages of the Model

- Fully integrated with SAP
- Modular design
- Familiar look and feel for users
- Takes full advantage of vendors' valueadded services (e.g. MSDS sheets)
- Allows procurement staff to focus on vendor relationship management

Disadvantages of the Model

- Multiple vendor sites different capabilities, different navigation
- Many components to maintain
- Not scalable to all vendors
- Batch processes within SAP and at vendor sites mean that orders are not quite real time





On this page: ECAT2 Information | Select ECAT2 Vendor | Help and Other Information

MIT Items in Office Depot

To find MIT-specific items handled by Office Depot, such as letterhead, pre-printed envelopes, pink memo pads, exam books, etc., type mit in the Product Search box and click Find. Also, before placing your next order for copying paper, check the recycled paper items highlighted on the Office Depot Welcome page.

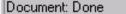
ECAT2 Information

Edit View

ECAT2 is MIT's second-generation Web-based system for purchasing directly from selected MIT partner vendors. ECAT2 is integrated into SAPweb for quick creation of requisitions. ECAT2 works as follows:

- Certificates: Access to the vendors' Web sites, electronic catalogs, and ordering systems relies on MIT Web certificates -- the same certificates you now use with MIT's other secure Web services, such as SAPweb. If you need to get certificates, see Web Certificates at MIT.
- . Netscape 4.6: Access to ECAT2 vendors also requires the use of at least Netscape 4.6. If you try to access an ECAT2 vendor with an earlier version of Netscape, the vendor's Web site returns a message saying that your personal certificate has expired, even though it may not have. To download Netscape 4.6, go to the Web page Netscape 4.6 for MIT and follow the instructions.
- The vendors' Web sites contain up-to-date catalogs, with improved searching and browsing features. System performance is improved and stabilized for better reliability.
- Prices in the vendors' catalogs reflect discounts to MIT.
- You select items from the vendor's catalog to create an order.
- The order you prepare at a vendor's Web site creates an SAPweb requisition. This requisition feeds into MIT's SAP system for approval, after which the vendor is notified to fulfill the order -- all done electronically.
- Authorization to order through ECAT2 is based on your SAP profile. If you are not sure that you are set up in SAP, check with your department's financial administrator or AO. You may also check your own SAP requistioning authorizations by going to the Web Interface to the Roles Database and select the link "My authorizations" (requires certificates).
- Dollar limits on orders are geared to your own purchasing authorization limits.



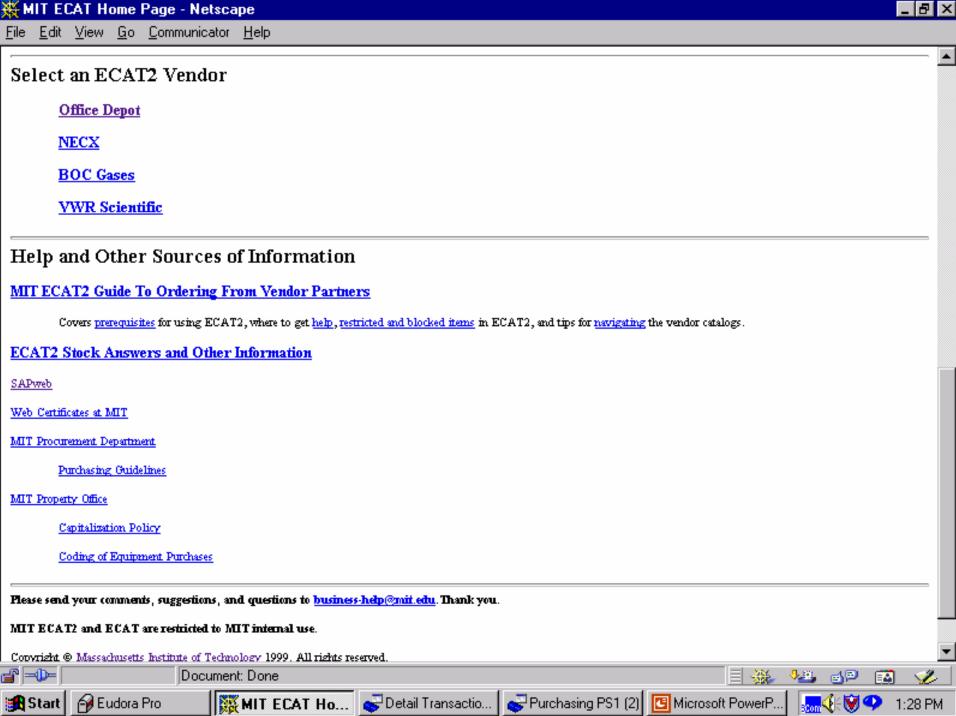


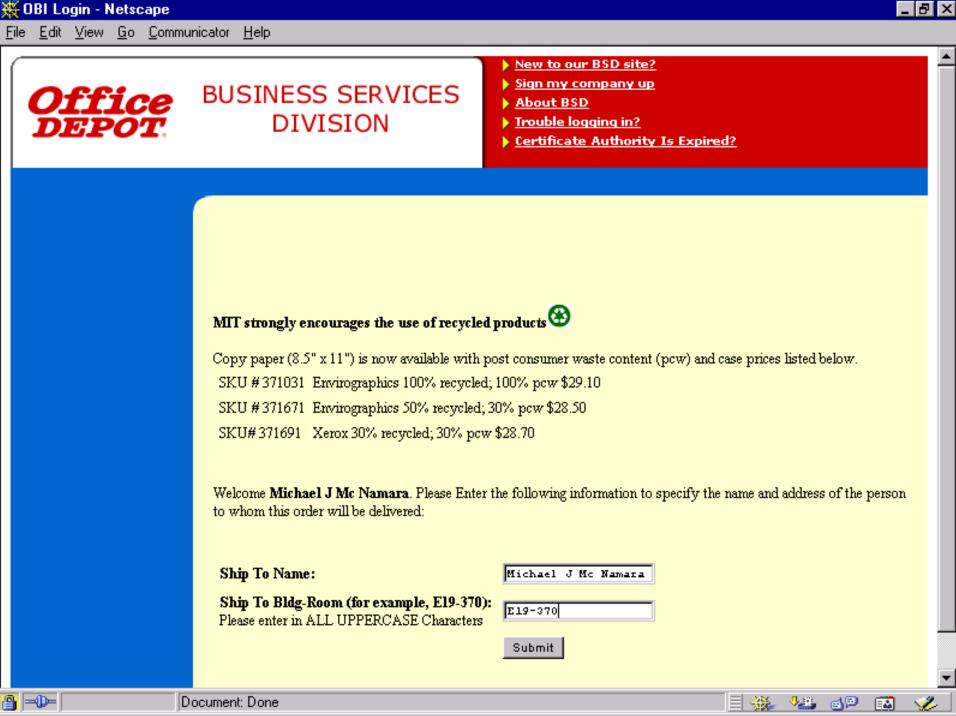


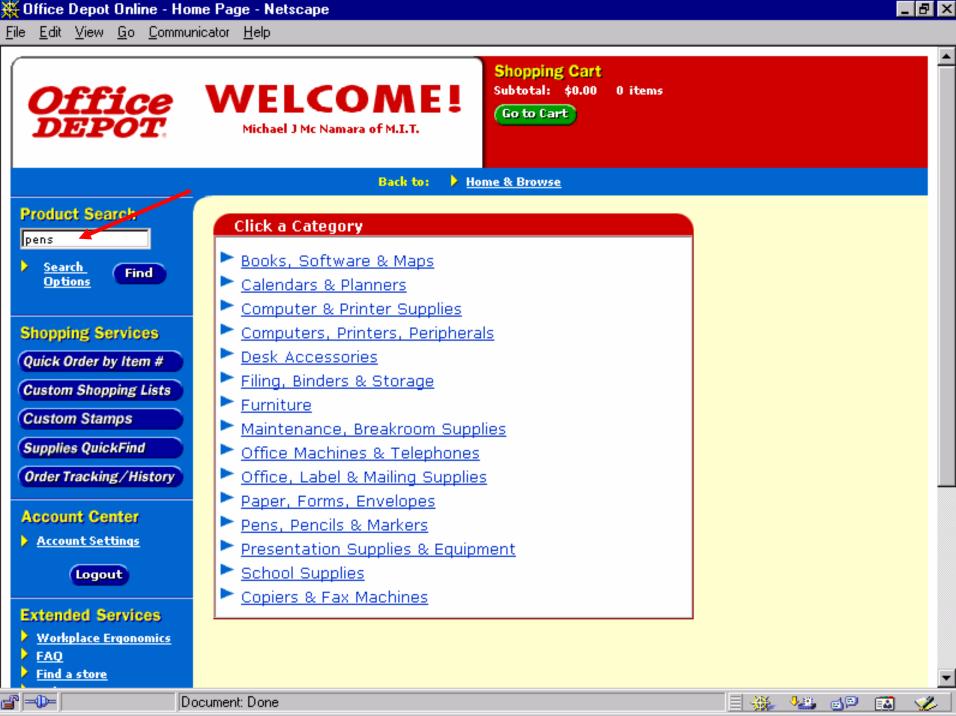


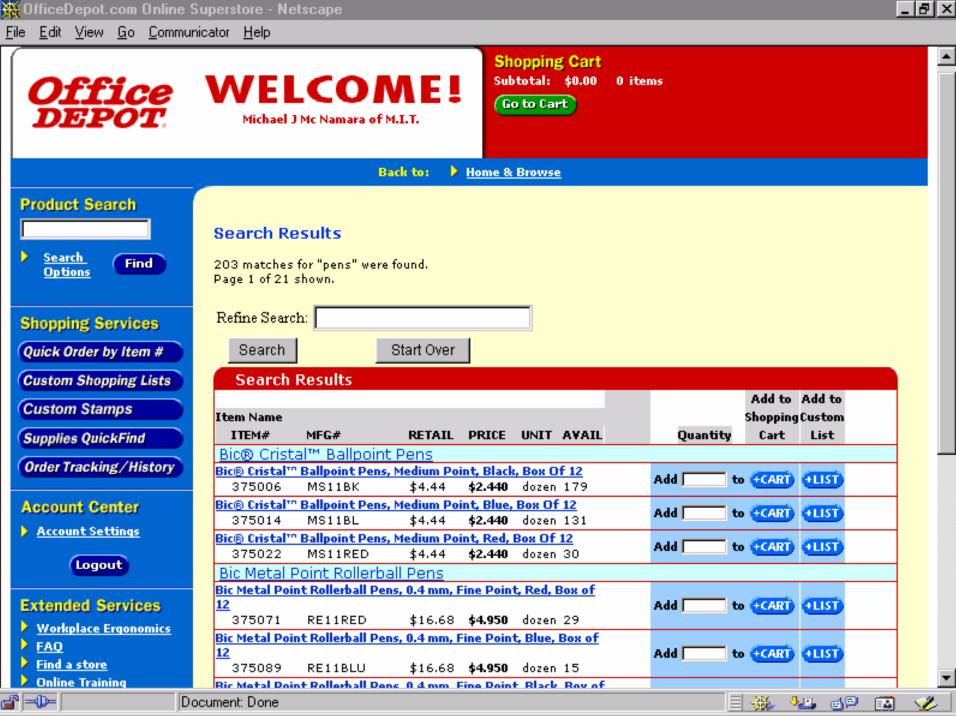


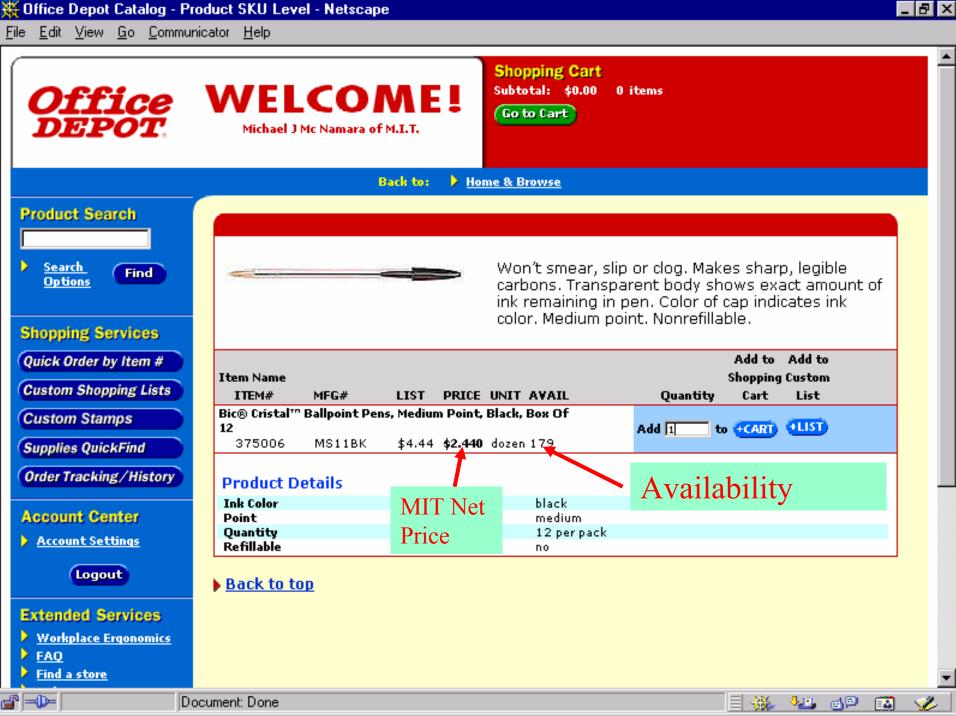


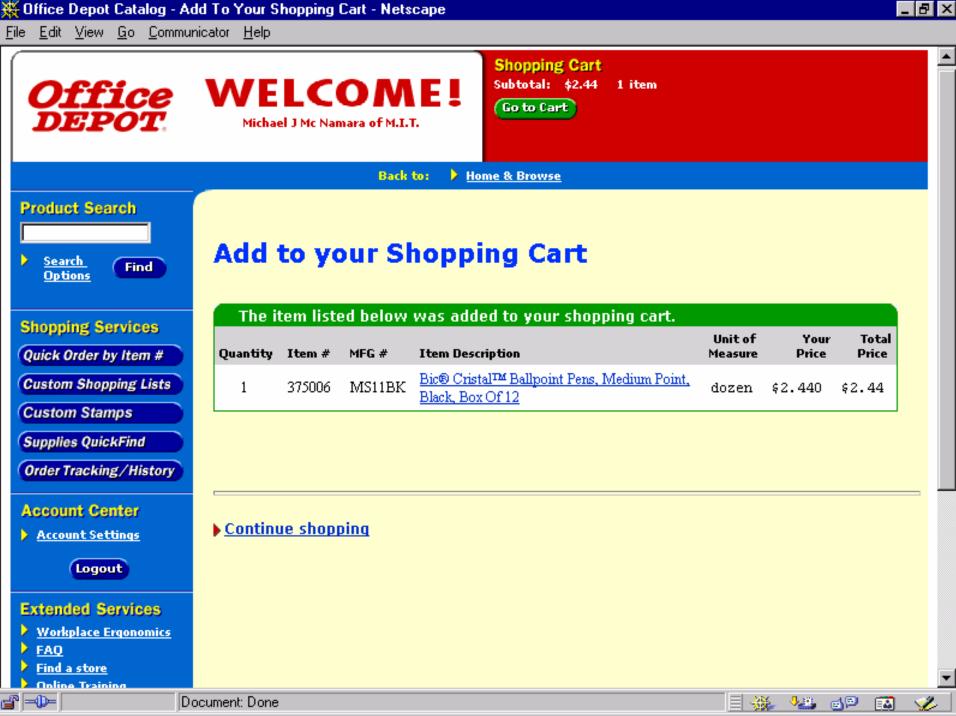


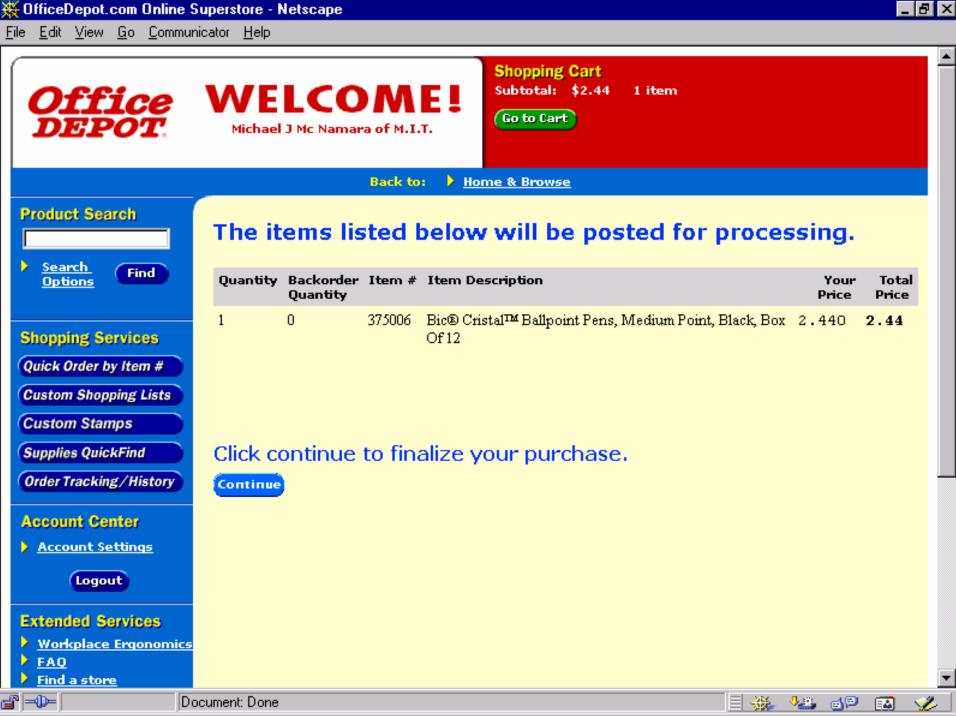


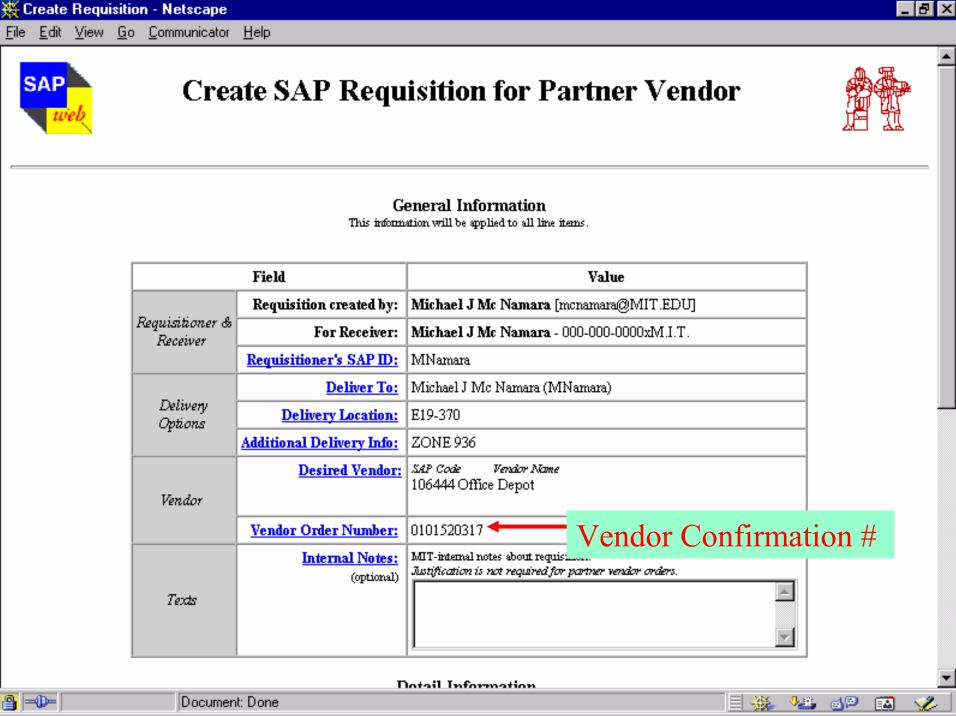


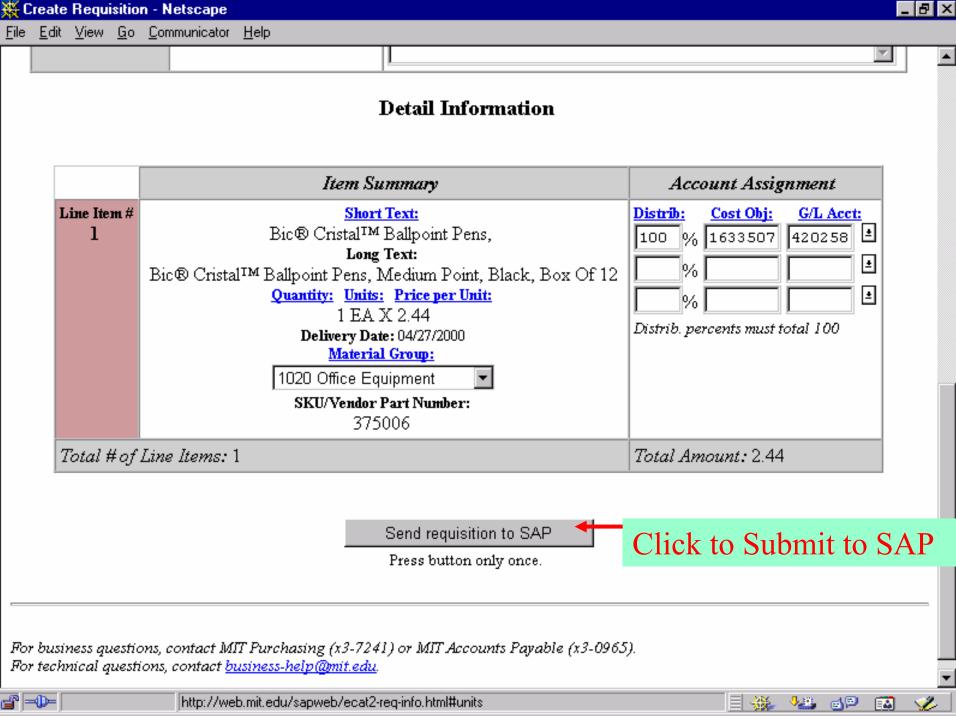


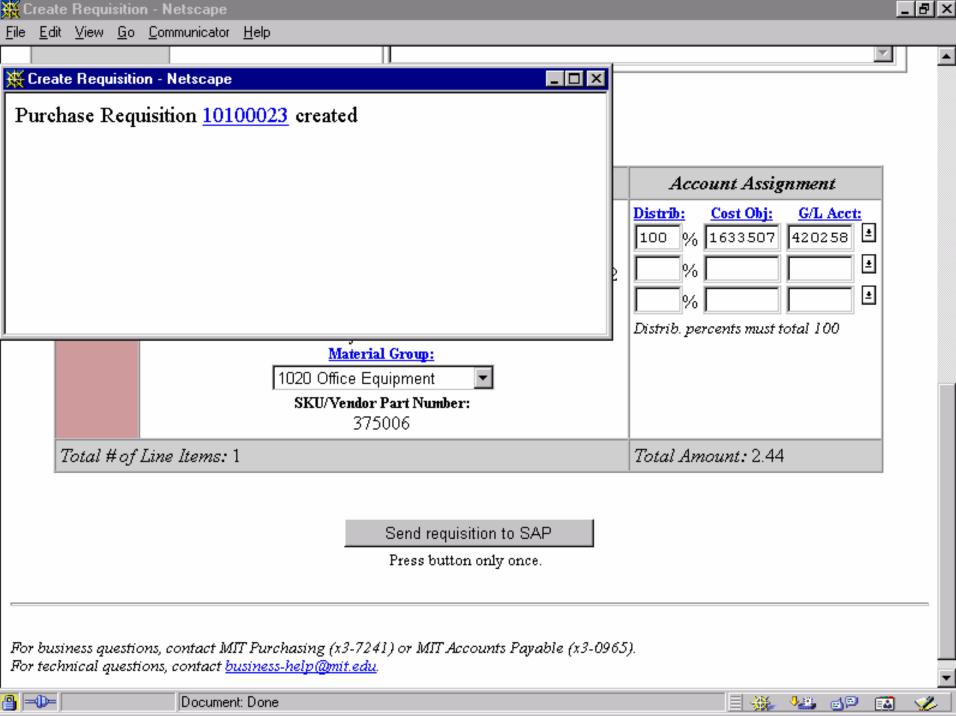




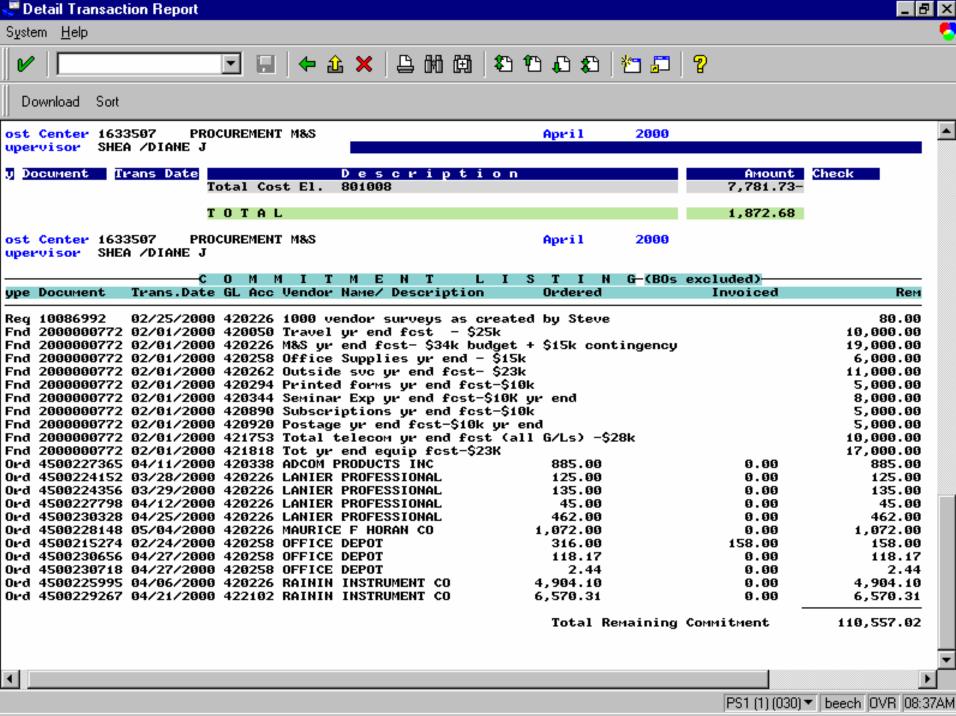


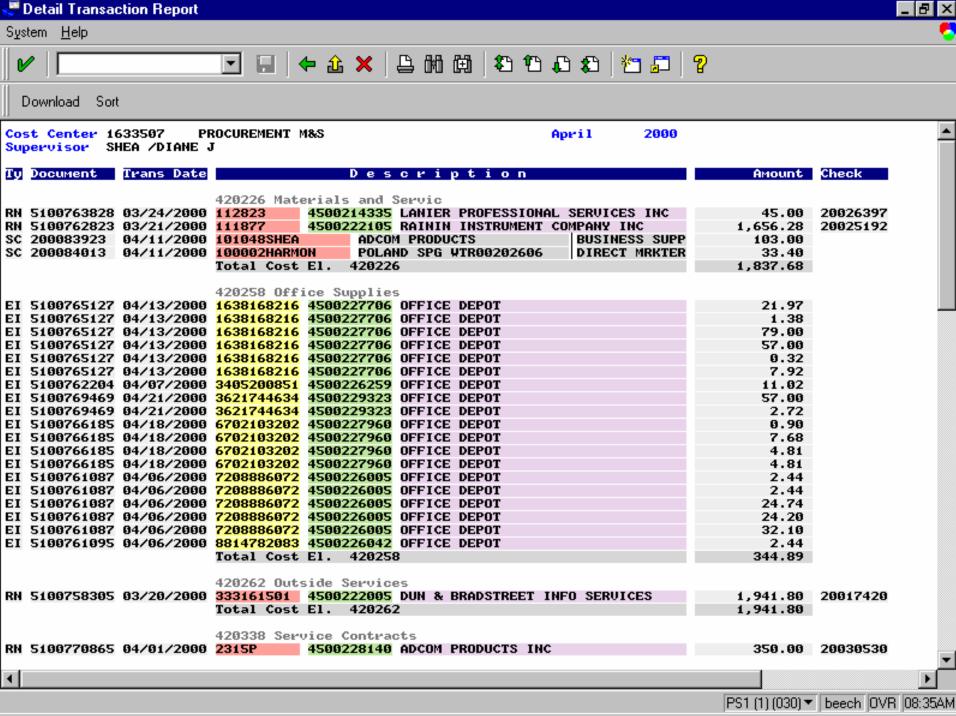








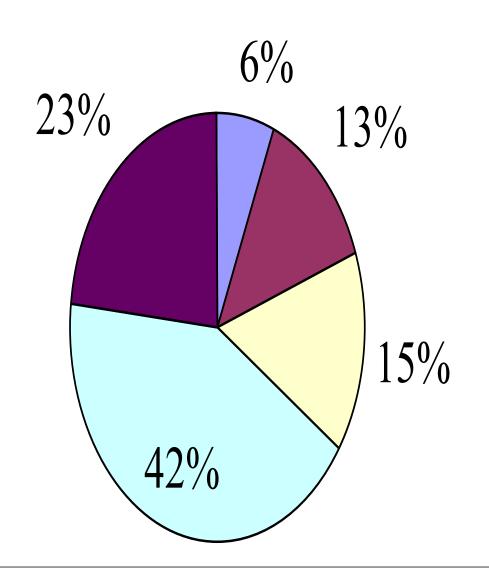




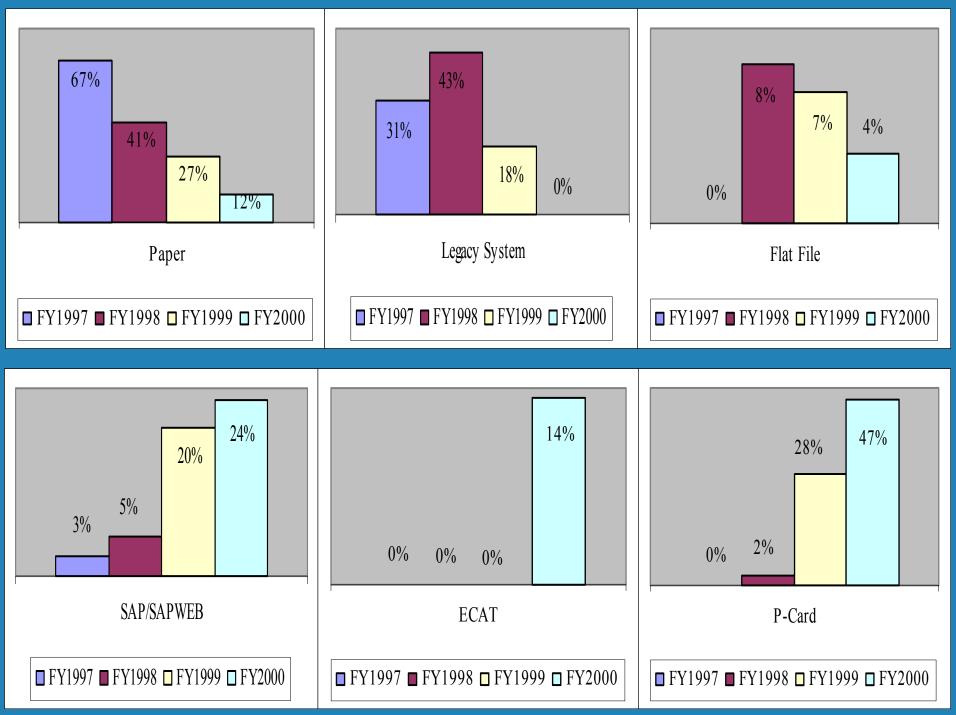
Issues to Consider

- Can SAP solutions be utilized? e.g. B2B, ITS, mySAP.com
- Individual vendor relationships vs. catalog aggregators
- Many vendors don't understand university environment
- What standard(s) will prevail? e.g. EDI vs.
 XML vs. OBI
- What should be the role of internal providers in strategy

February 2000 Percentage Breakdown



- Paper
- Partner Flat File
- □ ECAT
- □ VIP Card
- SAP/SAPWeb



Additional Resources

- http://web.mit.edu/purchasing/
- http://web.mit.edu/sapweb/
- http://web.mit.edu/ecat/
- thoole@mit.edu
- mcnamara@mit.edu